

## Aviation Classifieds FAQs

### **Who runs Aviation Classifieds?**

Aviation Classifieds (AC) is wholly run by Recreational Aviation Australia (RAAus)

### **Is it for RAAus members only?**

No. Anyone can sell their aircraft through AC, although we have built tight integration for our members to make selling their RAAus registered aircraft simpler.

### **Will my ad appear in Sport Pilot?**

Yes. Any ad placed by an RAAus member in AC will also appear in Sport Pilot. Sport Pilot ads are limited to one photo and 50 words. As a special introductory offer, ads placed by non-members before 31 March 2017 will also appear in Sport Pilot at no additional cost.

### **How much does it cost per ad?**

\$33 per month.

### **If I sell my aircraft within the month, do I get a refund or partial refund of my advertising fees?**

No.

### **When I sell my aircraft, do I have to cancel my ad myself?**

Yes. It is your responsibility to cancel your ad. You will be charged automatically every month until you cancel your ad.

### **Can I sell aviation-related equipment, such as radios and avionics?**

Yes.

### **I am an importer, can I place commercial ads?**

Yes, but they won't appear in Sport Pilot. The free ad in Sport Pilot is reserved for non-commercial and domestic sales. Please email [admin@stampils.com.au](mailto:admin@stampils.com.au) for commercial advertising enquiries for Sport Pilot.

### **Can I use my RAAus member login details to access AC?**

Yes.

### **Do I have to use my RAAus member login details to access AC?**

No, but it makes placing an add easier if you do. If you don't know your login details, please contact RAAus by phoning 02 6280 4700 or by emailing [admin@raa.asn.au](mailto:admin@raa.asn.au)

### **I've already advertised on Aviation Advertiser, what happens to my ad?**

RAAus is no longer working with Aviation Advertiser. You are free to continue to advertise there and you can also advertise on the new classifieds site. If you wish to cancel your ad, you will need to contact Aviation Advertiser directly, RAAus cannot cancel your ad for you.

### **I visited Aviation Classifieds and there is nothing there?**

As we only launched the new site on 1 January 2017, it will take a little time for people to advertise their aircraft for sale. Check back in a few days to see any new ads.

### **What do I do if I have a problem with my ad?**

Call RAAus on 02 6280 4700 or email [sales@aviationclassifieds.com.au](mailto:sales@aviationclassifieds.com.au)

**Has RAAus endorsed the airworthiness of an aircraft advertised for sale?**

No. RAAus plays no role in the buying and selling transaction, the Aviation Classifieds site is simply a listing site. Buyers and sellers operate freely with each other without any involvement from RAAus.

**What if I get ripped off as a buyer?**

You should first try and resolve any disagreement with the other party directly. If you feel you cannot resolve the matter you should contact the ACCC. RAAus will not get involved in selling or buying disputes.

**Are there any terms and conditions?**

Yes, visit [www.aviationclassifieds.com.au/disclaimer](http://www.aviationclassifieds.com.au/disclaimer)

**What is the site's privacy policy?**

You can find out about the AC Privacy Policy by visiting [www.aviationclassifieds.com.au/privacy-policy](http://www.aviationclassifieds.com.au/privacy-policy)